



Lifts and Escalators

COMPANY PROFILE



ECL offers a full range of professional maintenance services for all makes of lifts, escalators and autowalks, and we truly understand the meaning of

CUSTOMER SERVICE

A FEW COMPANY FACTS:

- ECL was incorporated in Kenya in 2003.
- We have been providing lift and escalator consultancy services, however it has recently become apparent that there is a great need for quality maintenance and repair services in the region
- Our head office is in Westlands, Nairobi in a brand-new, purpose-built office complex
- We are not associated with any manufacturers, nor do we supply new equipment
- All our technicians are industry-served, and services are available 24/7/365 throughout Kenya
- We offer a range of maintenance contracts to suit the customers' needs, at competitive prices
- Customers have special access our website, where they can view real-time data on their contract and equipment performance, 24/7/365
- Our Call Centre can view the location of our field staff via a live digital map, thus enabling us to despatch the nearest available technician to any call for assistance
- We have a large store of spare parts in Nairobi, for all the major manufacturers
- Our field staff all ride motorcycles, so we can respond to calls very quickly (usually 30 minutes)

If you would like to know more about the services we offer, please visit our website at www.ECLAfrica.com

or our facebook page at www.facebook.com/LiftandEscalatorService

or call us on **0700 222 111** or **0700 888 333**

We look forward to meeting you!

